

March 25, 2020

To whom it may concern:

Matthews Bus Alliance, Inc. Including: Matthews Buses Florida, Rifled Air Conditioning Systems, Matthews Buses Commercial, and Bus Part Experts are supplying necessary support services to bus customers as a duly designated "Essential Business Service" in these difficult times.

Those employees who can work from home have been instructed to do so. Employees have been requested to follow the Presidents 15-day program, CDC, state, county, and local guidelines for the COVID-19 virus.

The safety of our employees, customers, and community is most important to us.

We are committed to being available for you during these stressful times. Below is the contact information for team members for whom you may need at anytime...

SERVICE - MOBILE

Donna Matura
P: 800-330-1175 Ext 421
C: 407-427-6578
E: dmatura@matthewsbusesflorida.com

SERVICE - SHOP

Norma DeLung
P: 800-330-1175 Ext 426
C: 407-388-4719
E: ndelung@matthewsbusesflorida.com

PARTS

P: 800-330-1175 Ext 408
E: parts@matthewsbusesflorida.com
W: www.buspartsexperts.com

COMMERCIAL BUS SALES

Doug Gifford
P: 800-330-1175 Ext 419
C: 860-558-0014
E: dgifford@matthewsbusescommercial.com
W: www.matthewsbusescommercial.com

RIFLED AIR CONDITIONING

Dean Minor
P: 800-627-1707 Ext 106
E: dminor@matthewsbusesflorida.com
W: www.rifledair.com

CUSTOMER SERVICE & OPERATIONS

Lori Matthews, COO
C: 407-717-3736
E: lmattews@matthewsbusesflorida.com

ACCOUNTING

Adriana Pratts
P: 800-330-1175 Ext 406
E: apratts@matthewsbusesflorida.com

Dona Harden
P: 800-330-1175 Ext 437
E: dharden@matthewsbusesflorida.com

Kevin O'Gorman, CFO
P: 800-330-1175 Ext 423
E: kogorman@matthewsbusesflorida.com

Thank you!



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