

THE SCHOOL DISTRICT OF OSCEOLA COUNTY, FLORIDA

Transportation Department

401 Simpson Road • Kissimmee • Florida 34744-4492

Phone: 407-518-4540 • Fax: 407-518-4575 • www.osceola.k12.fl.us

SCHOOL BOARD MEMBERS

- District 1 – Jay Wheeler
407-973-4141
- District 2 – Kelvin Soto
407-361-2462
- District 3 – Tim Weisheyer
407-361-0235
- District 4 – Clarence Thacker - Chair
407-361-7906
- District 5 – Ricky Booth Vice Chair
407-818-9464



- Superintendent of Schools
Dr. Debra P. Pace
- Assistant Superintendent for
School Operations
Randolph Shuttera
- Director of Transportation
Arby Creach
- Coordinator of Transportation
David King
- Coordinator of Transportation
Edward Jones

March 11, 2019

Mr. Glen Matthews
Matthews Buses Florida
4802 West Colonial Drive
Orlando, FL 32808

Dear Glen,

I just wanted to take a moment to extend our deepest gratitude for the outstanding professionalism, quick response, and knowledgeable help provided to Osceola Schools Transportation by your service and repair technician. Juan Cuautle is a seasoned, dedicated service technician who is highly knowledgeable and a true expert in his field. He has been instrumental in providing critical, timely repairs and outstanding service to our fleet of Thomas buses.

Additionally, I want to personally thank you and the Matthews Buses Florida organization for your infinite support, and professional customer service. You and your team truly deserve the high honor and respected reputation of being a Platinum Dealership, as you definitely take this high standard to a critical new level of enhanced customer service. Matthews Buses Florida is the prime example of a committed business organization whose deep pride, extensive knowledge, dedication, and seasoned professionalism is evident in every aspect of the daily customer relations and impeccable service you provide to your customers.

Thank you Glen and Matthews Buses Florida! You truly do help make the difference in Osceola each and every day.

A handwritten signature in blue ink, appearing to read "Arby Creach".

Arby Creach
Director, Transportation Services
Osceola District Schools
401 Simpson Road
Kissimmee, Florida 34744
407-518-4550 Ext. 30100
arby.creach@osceolaschools.net
President, Florida Association for Pupil Transportation

"Education which inspires all to their highest potential"